

Normandy Isle South News

Fall 2001

City of Miami Beach

Neighborhood Services Department

Drug & Crime Prevention Update

During an undercover surveillance in the North District, the Miami Beach Police Department observed a group of juveniles enter into an apartment.

The officers believed the juveniles were committing a burglary, but further investigation revealed that the juveniles did not commit a burglary, but instead were purchasing marijuana from an adult inside.

The 35-year-old male was placed under arrest for possession of marijuana with the intent to sell and for selling marijuana to minors.

Neighborhood Meeting Addresses Quality of Life Issues

Approximately 30 residents attended the Normandy Shores Neighborhood meeting on October 30, 2001. Those in attendance identified a number of concerns affecting the community's quality of life. This newsletter highlights those areas and provides important information regarding the City's programs and the community's responsibilities. The following six items were identified as neighborhood priorities:

1. Work with the Police Department's HOT (Homeless Outreach Team) and the City's new Homeless Coordinator to identify areas of concentration and individuals in need of homeless outreach through the Homeless Trust's "Continuum of Care" model.

2. Increase presence of Police in residential neighborhoods to eliminate drug dealing and other criminal activity.

3. Increase presence of Code Compliance in

neighborhoods and business district.

4. Provide the community with a telephone list for the City's 24-hour services.

5. Work with community to educate of parking ordinances and develop traffic calming programs.

6. Provide better education on sanitation pick-up schedules, proper placement of waste and city codes regulating the disposal of waste.

"We are committed to providing excellent public service and safety to all who live, work and play in our vibrant, tropical, historic community."



City of Miami Beach
Neighborhood Services
1700 Convention Center Drive
Miami Beach, FL 33139
305-673-7580 (phone)
305-604-2498 (fax)

More Code Compliance Officers

In response to recent requests for additional code enforcement, the Miami Beach Code Compliance Division has recently increased its team of officers in the North Beach District (63rd to 87th streets), from four to six members. This increase translates into a greater presence in Normandy Isle. In addition, an officer has been assigned exclusively to address the issues of the business district with a special focus on educating vendors and business owners in this area about signage ordinances and illegal signage. Since October 1, the City has issued over 70 violations in this area. Residents are encouraged to report any violations to the Community Resource Coordinator at 305-673-7580 or after hours to the Police Department at 305-673-7900.

Parking Enforcement Heightened

The Parking Department has increased enforcement of commercial vehicles parked in residential areas and vehicles parked dangerously in the right-of-way or blocking a driver's line of sight. Additionally, violations may be issued for prohibited parking: blocking fire hydrants, crosswalks, sidewalks, and obstructing traffic. The Parking Enforcement Unit will continue to issue citations and monitor the area to ensure compliance with parking regulations. To report violations, contact the Parking Department at 305-673-7505 or the Neighborhood Services Community Resource & Outreach Division at 305-673-7580.

Public Works & Operations

305-673-7625

The City provides emergency repair and maintenance services 24 hours a day for City streets, sidewalks, curbs, gutters, streetlights, water, sewer & stormwater systems.

However, there are certain areas of the City that are maintained by Miami-Dade County, 305-592-3580, or the State of Florida, 305-650-0051.

Important Phone Numbers

CiviCall
(For Information & Comments)
305-604-CITY (2489)

Office of the Mayor and Commission
305-673-7030

Office of the City Manager
305-673-7010

Police (non-emergency)
305-673-7900

Fire (non-emergency)
305-673-7120

Neighborhood Services
305-673-7077

Community Resource & Outreach
305-673-7580

Parks & Recreation
305-673-7730

Parking
305-673-PARK

City Job Hotline
305-673-7777

City Clerk
305-673-7411

Bulky Waste Pick-Up Appointment
305-633-2700

24-Hour Services

Water & Sewer Streets Sidewalks Streetlights Stormwater
305-673-7625

Traffic Signals
305-592-3580

FPL (power outages & street lights on wooden poles)
305-442-8770

City Institutes a Program to Assist Homeless

The City of Miami Beach has assigned a high priority to identifying and end the cycle of homelessness. As part of the City's ongoing effort, the Neighborhood Services Department recently hired Olga Vasquez as the City's Homeless Coordinator. Vazquez works closely with the Miami Beach Police Department to access and utilize the Miami-Dade County **Continuum of Care** Homeless Outreach Program.

The Miami-Dade Continuum of Care system, implemented by the Miami-Dade County Homeless Trust, is a model based on the understanding that homelessness is not caused merely by a lack of shelter, but involves a variety of underlying, unmet needs – physical, economic and social. The system is a three-phase comprehensive strategy for the delivery and coordination of homeless housing and services. These phases are as follows:

Temporary Care (emergency housing) for seven to up to 60 days. There are two Homeless Assistance Centers with a total of 650 beds available throughout Miami-Dade County. These "centers" provide:

- On-site daycare facilities, full-service health clinics, and vocational classrooms staffed by the public school system;

- On-site services of representatives from the Social Security Administration, the Florida Department of Children and Families, Legal Services, the welfare-to-work program, employment placement programs and the Veteran's Administration.

Primary Care (transitional housing) with intensive case management services for six to nine months.

Advanced Care (permanent housing)

- Utilizing low-income affordable housing for homeless persons as the third and final stage of the continuum.
- A plan for achieving a goal of 2,500 new permanent housing in the form of project-based, scattered site, market rate, and/or voucher-funded units.
- Housing that re-integrate homeless persons into the community and projects that provide long-term, follow-along services, such as relapse prevention, continuing education, and family support.

For more information about the Continuum of Care program, contact Olga Vazquez at 305-673-7000, ext. 3404.

To directly report a non-emergency homeless incident or encampment, please contact the Miami Beach Police Department at 305-673-7900.

Sanitation -- Waste Services Let's Talk Trash!



Do not set your garbage out for collection more than 24 hours before your scheduled pick-up.

Regular residential garbage does not have to be placed on the swale, the area in front of your home adjacent to the street. BFI will collect residential waste from the back or side yard two times a week.

Yard clippings, not exceeding 50lbs, should be properly containerized or bundled, and placed out on the swale for collection on your second scheduled collection day of the week, and cannot be placed prior to 24 hours of your scheduled pick-up date. Gardeners must remove yard waste immediately following the work performed. Garden waste that is over 50lbs is considered bulky waste.

Bulky waste must not be placed on the swale prior to 24 hours of your scheduled pick-up appointment. Each residence is entitled to four scheduled bulky waste pick-up appointments

per calendar year. Additional pick-ups may be scheduled at a cost of \$20 per cubic yard. For an appointment, call BFI at 305-633-2700.

Please be reminded that the City Code prohibits the accumulation or storage of trash on swales. Violations will be issued to property owners with waste at their swale for more than 24 hours prior to the scheduled pickup date.

Fines for the above are \$50 for the first violation, \$100 for the second violation within 12 months, and \$500 for the third violation within 12 months of the first violation.

For more information, call the Sanitation Department at 305-673-7616 or BFI at 305-633-2700. For after-hours emergency services, call 305-673-7625.